



## PRESS RELEASE

### **CMF issues second update on cybersecurity incident**

- *The analysis confirmed that the incident was limited to the Microsoft Exchange platform. Other platforms and services were unaffected.*
- *Communication channels with supervised entities and the public are operating normally.*

**March 16, 2021** – The Financial Market Commission (CMF) issues a new information update on the operational incident caused by vulnerabilities in the Microsoft Exchange email platform. The analysis carried out by the Commission's Information Security & Technology Area alongside external specialized support confirmed that this was an isolated incident limited to the Microsoft Exchange email platform. Other platforms and services under the Commission's control were unaffected by the incident.

As a result, its communication channels with supervised entities and the public are operating normally – Extranet, the Online Information Submission System (SEIL), and CMF Sin Papel (Paperless CMF).

As soon as [the vulnerability was detected](#) on the afternoon of Friday, March 12, the Commission implemented its cybersecurity protocols and containment measures to ensure continuity of its services. For this purpose, the CMF's technical teams were assembled both on-site and remotely, alongside the specialized work of the Dreamlab Technologies firm.

The Financial Market Commission continues to investigate this incident. It will adopt any necessary measures within the scope of its powers to ensure the proper functioning of its platforms and technological infrastructure.

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