



PRESS RELEASE

CMF releases statistical series on ATM operations in Chile

The report, titled "ATM Activity: A Regional Approach," is a breakthrough in the analysis of the use of these devices by banking customers.

November 9, 2020 – The Financial Market Commission (CMF) makes available to the general public a new statistical series on the country's ATM operations at national, regional, and community levels. This report, titled "[ATM Activity: A Regional Approach,](#)" is a breakthrough in the analysis of the use of these devices by banking customers.

These reports give an account of the modernization of the CMF's statistical disclosure approach, facilitating the statistical and economic analysis of the figures disclosed (the indicators are presented in temporal series) and meeting the users' need for updated, timely, and regular information.

Said data is available for consultation on a regular basis through the Commission's [Temporary Series Statistical Database](#) (BEST, for its Spanish acronym) platform. It is found under the "Service Network" and "Regional" menus and the "ATMs" category.

Highlights

Between January and May 2020, there were 134.5 million ATM transactions nationwide, totaling CLP 9,884,114 million in amounts transacted. Cash withdrawals, whether from checking or vista accounts, are the most frequent type of transaction. These represent 99 percent of total transactions and 96 percent of total amounts.

In the same timeframe, ATM transactions have shown a persistent increase, except for May 2020 when the trend was reversed. On the other hand, average balances per transaction reached their highest value in deposits with documents, showing a sustained growth during the last three years. In contrast, cash deposits and other operations such as payments and transfers have shown a downward trend since 2010. The rise of online banking as a new instrument for managing financial products is one of the reasons for this decline.

Area of Communications, Education, and Image – Financial Market Commission (CMF)

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